

Return Material Authorization



Return Address:

**Silverthin Bearing Group
of Mechatronics, Inc.**

8152 304th Ave SE
Preston, WA 98050

PH: 866-294-5841
FX: 425-222-7535
Email: sales@silverthin.com

RMA Issue Date: _____

Sold To: _____

RMA Number Provided by Silverthin:

Contact: _____

Phone: _____

Email: _____

Item Number	Lot Number	Quantity	Customer PO#	Original Sales Order #	Total Value
TOTAL QTY:			TOTAL:		

REASON FOR RETURN

Why do you want to return this part? _____

What are your concerns? _____

What is the condition of the bearing? (rings, balls, cage, races, etc.) _____

What is the bearing's application environmental conditions? _____

What are the speeds used on the bearing? _____

What type of loads are applied? (radial, axial, moment) _____

What type of lubrication is in the bearing? _____

How long has the bearing been in the application? _____

How is the bearing installed/mounted in the application? _____

Were there any operations performed on the bearing? (i.e. cleaning, removing shields or seals, greasing) _____

PLEASE NOTE

1. In order to expedite your return, a copy of this approved RMA must be included and the RMA# must be clearly displayed on the outside of all containers.
2. Proper packaging to prevent damage, deterioration, and/or loss of parts is required.
3. Credit will be determined upon disposition of product.
4. Credit will not be issued for product that is returned improperly packaged.

If you have any questions, please contact us using the contact information provided at the top of this page. We thank you in advance for your cooperation.

Please note that this RMA valid for 30 days from the date issued